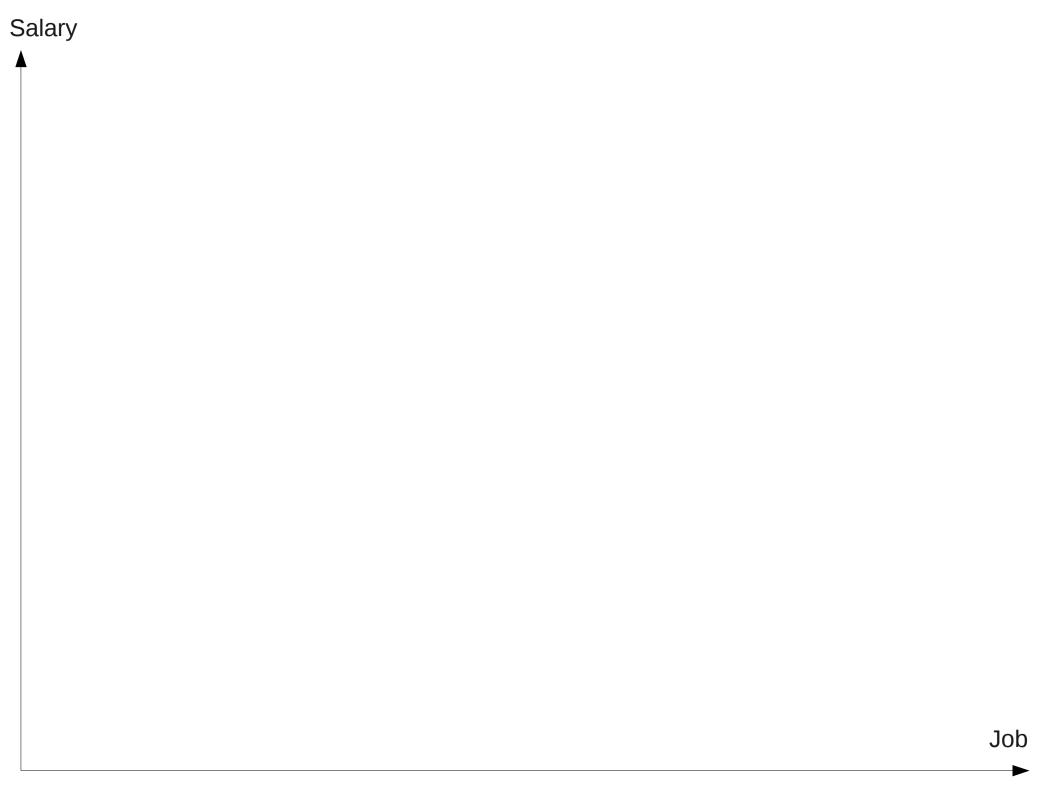
Lose weight Limited time only Save big money Viagra Supplies are limited Take action now No disappointment Nitroglycerin Dear friend No questions asked Offer expires Work at home You have been selected McCain Says Unsure If Obama A Secret Hippopotamus Urgent Unlimited This isn't spam Social security number Serious cash Free membership Click to remove mailto Outstanding values Online pharmacy Act now! Don't hesitate! Potential earnings Contemporary Spam Fighting Reverses aging Lowest price Meet singles Sign up free today Opportunity Risk free Removes wrinkles Financial freedom Full refund Christoph Niemz No strings attached What are you waiting for? No medical exams Once in lifetime ETH Zürich Extra cash passwords Free cell phone Fast Viagra delivery Drastically reduced Don't delete Congratulations Click here link Avoid bankruptcy Additional income Great offer Accept credit cards 07.03.2012 Join millions of Americans

Lose weight Limited time only Save big money Viagra Supplies are limited Take action now No disappointment Nitroglycerin Dear friend No questions asked Offer expires Work at home You have been selected McCain Says Unsure If Obama A Secret Hippopotamus Urgent Unlimited This isn't spam Social security number Serious cash Free membership Click to remove mailto Outstanding values Online pharmacy Act now! Don't hesitate! Potential earnings Contemporary Spam Fighting Reverses aging Lowest price Meet singles Sign up free today Opportunity Risk free Removes wrinkles Financial freedom Full refund Christoph Niemz No strings attached What are you waiting for? No medical exams Once in lifetime ETH Zürich Extra cash passwords Free cell phone Fast Viagra delivery Drastically reduced Don't delete Congratulations Click here link Avoid bankruptcy Additional income Great offer Accept credit cards 07.03.2012 Join millions of Americans



Salary

















#### **Outline**









# The Value Chain of Spam









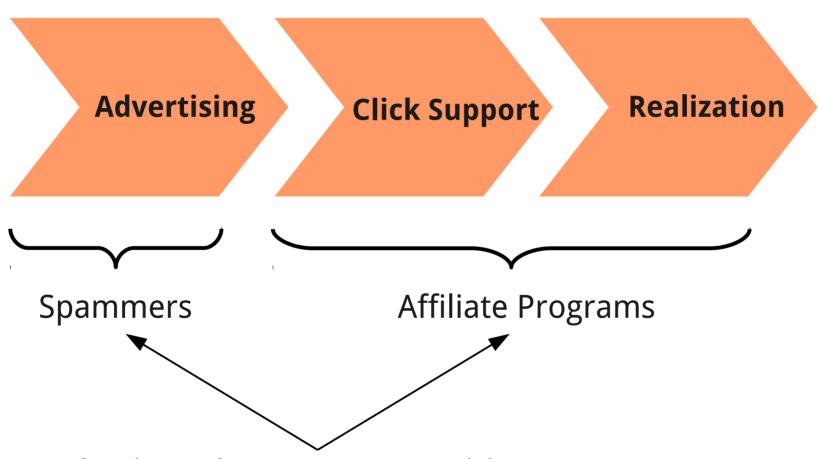








#### **Actors in the Spam Value Chain**

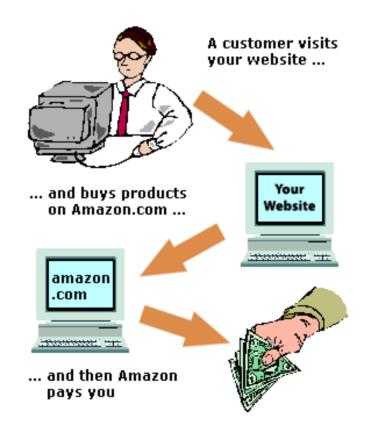


Most often distinct, but sometimes one and the same organization!

#### **Affiliate Programs**



# For each successful sale, you get a commission of 4-15% from Amazon

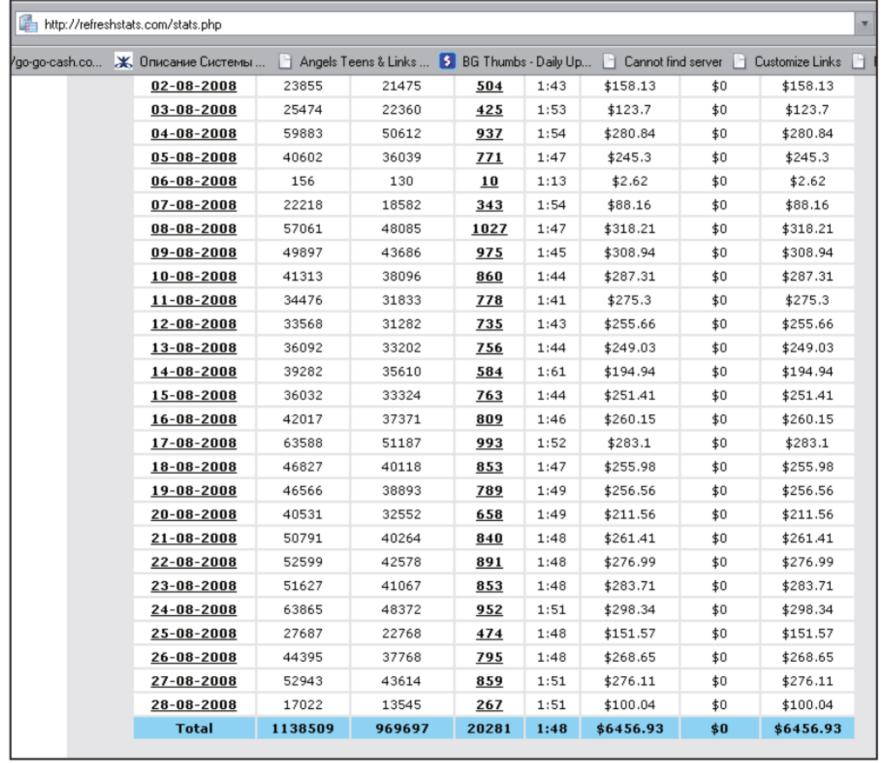


### **Affiliate Programs**



For each successful sale, the spammer gets a commission of 30-50% from e.g. GlavMed





#### **Conversion Rate Analysis** [Storm Botnet]

0.000081% of all emails sent lead to a customer buying a spam-advertised pharma product.



Spammer needs to send ≈ 12 500 000 mails until one customer places an order!

#### **Conversion Rate Analysis** [Storm Botnet]

With an average order price of \$100, the Storm Botnet "produced" revenues of ≈ \$9500/day ⇔ \$3.5 mio./year

+ \$3.5 mio. Annual Revenue

- + \$3.5 mio. Annual Revenue
- \$1.75 mio. 50% for Affiliate Program

+ \$3.5 mio. Annual Revenue

- \$1.75 mio. 50% for Affiliate Program

- \$26 mio. (≈ \$80 for domain names & bulletproof

hosting for 1 mio. mails) x 328 000 mio.

mails sent

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- \$26 mio. (≈ \$80 for domain names & bulletproof

hosting for 1 mio. mails) x 328 000 mio.

mails sent

- \$24.25 mio.

+ \$3.5 mio. Annual Revenue

- \$1.75 mio. 50% for Affiliate Program

- \$26 mio. (≈ \$80 for domain names & bulletproof

hosting for 1 mio. mails) x 328 000 mio.

mails sent

- \$24.25 mio.

The Storm operators probably do everything "under one roof"

## The Economic Damage of Spam

 Estimated cost for deleting spam by hand in the US ≈ \$22 bio. / year

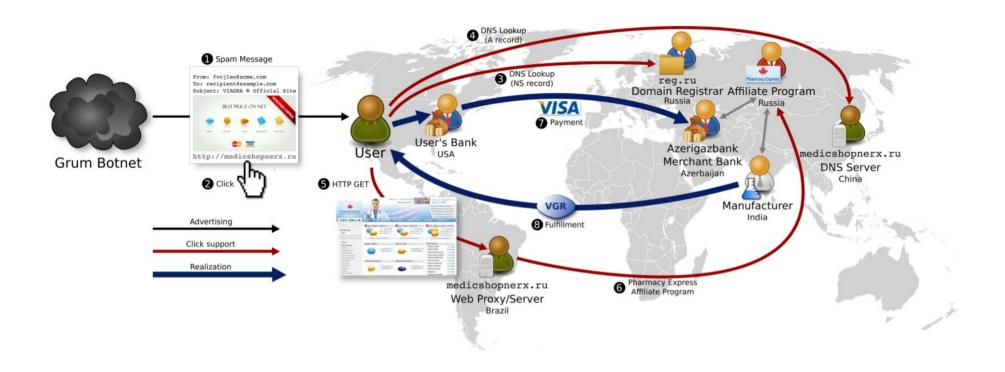
- Other Cost Factors:
  - Mail Filters
  - Additional IT Infrastructure
  - Loss of Network Bandwidth

#### **Curious Facts**

- $\approx 4-7\%$  of people who read a spam mail buy products advertised by this mail
- ≈ 88% settled orders were actually delivered to the customer!
- $\approx 20\%$  of the customers come back!



### Why it's not that easy...

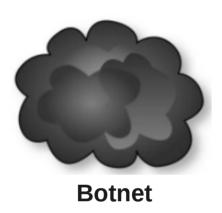


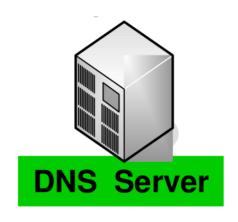


# Bottleneck Analysis of the Spam Value Chain



#### **Potential Bottlenecks**







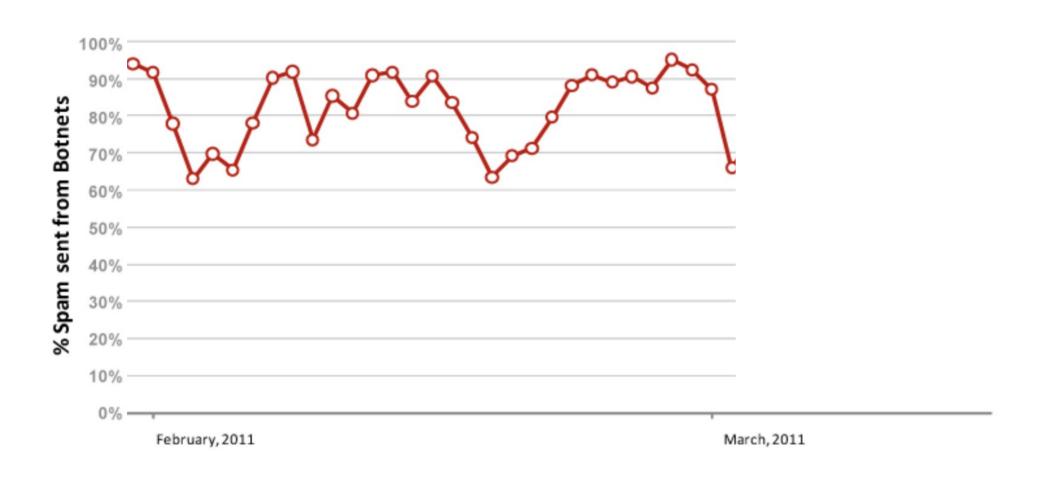






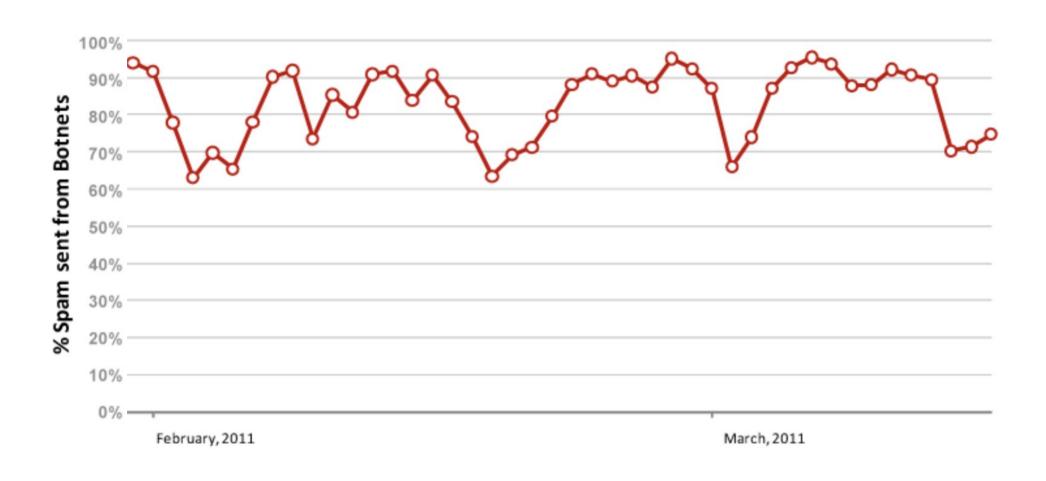
#### Botnet Takedown Effectiveness





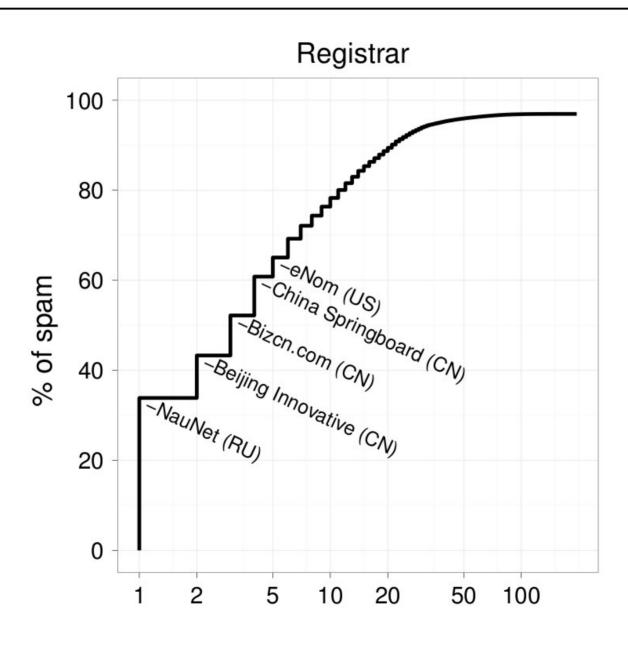
#### Botnet Takedown Effectiveness





# Domain Name Registrars UU



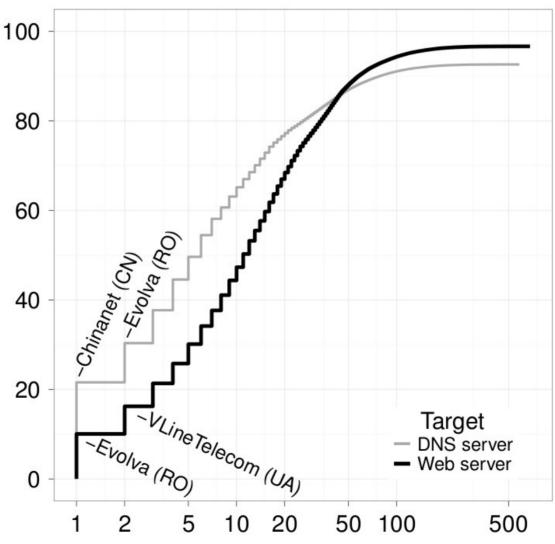


#### **Web Hosters**



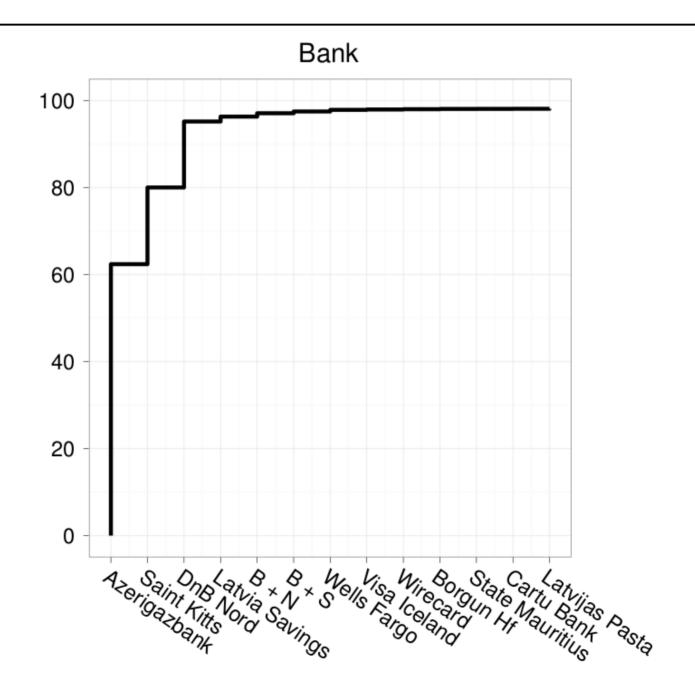


#### **Providers hosting Web/DNS**



#### **Banks**





## Switching a bank...



Requires coordination with:

Bank





Payment Processor

...and usually takes days or weeks!

Banks are the primary Bottleneck!

#### --- Commercial Break ---

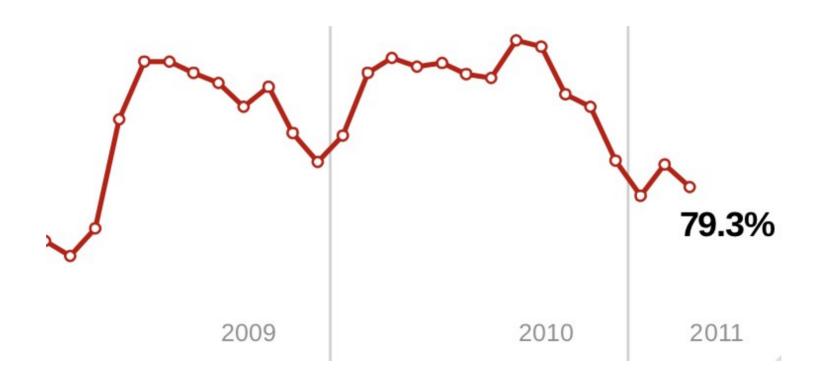
more curious stuff about spam

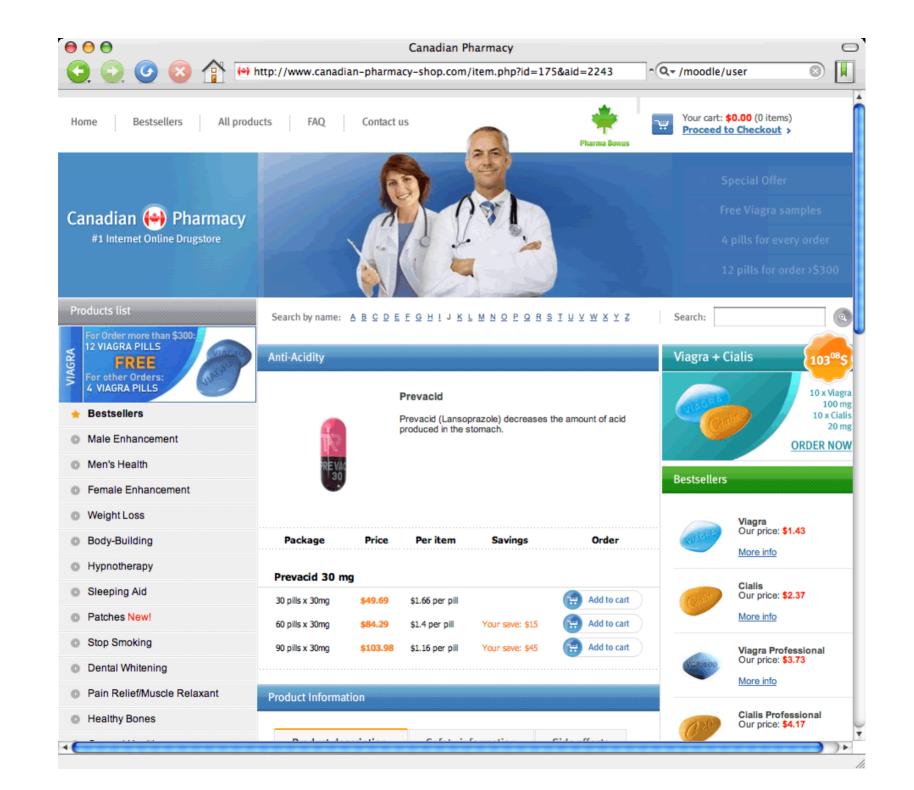
# The CO<sub>2</sub> Footprint of Spam

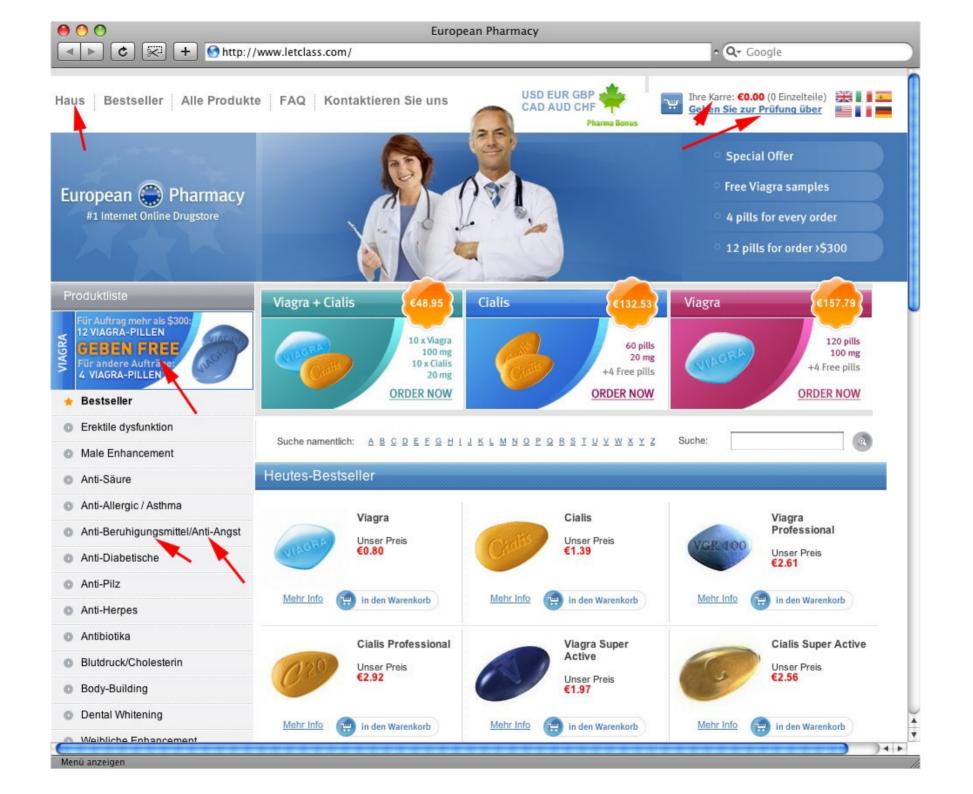
Annual global spam energy consumption could power 2.4 mio. US homes ≈ Chicago City



# >= 80% of all email communication worldwide is spam







## ROKSO (Register Of Known Spam Operations)



#### Peter Severa / Peter Levashov - Russian Federation

Aspamming partner of Alan Ralsky and other spam gangs.



#### **Quick Cart Pro** - United States

American operation with Canadian connections, this large spam operation sells spam-for-hire services using classic "snowshoe" methods with countless IP ranges and domains. Many fictitious identities and aliases.



#### Yambo Financials - Ukraine

Huge spamhaus tied into distribution and billing for child, animal, and incest-porn, pirated software, and pharmaceuticals. Run their own merchant services (credit-card "collection" sites) set up as a fake "bank."



#### Leo Kuvayev / BadCow - Russian Federation

Russian/American spammer. Does "OEM CD" pirated software spam, copy-cat pharmaceuticals, porn spam, porn payment collection, etc. Spams using virus-created botnets and seems to be involved in virus distribution. Partnered with Vlad aka "Mr. Green".



#### HerbalKing - India

Massive affilitiate spam program for snakeoil Body Part Enhancement scams. Also does replica luxury goods, pharma and porn. Spams via botnets, bulletproof hosting offshore and even sometimes uses fast flux hosting.



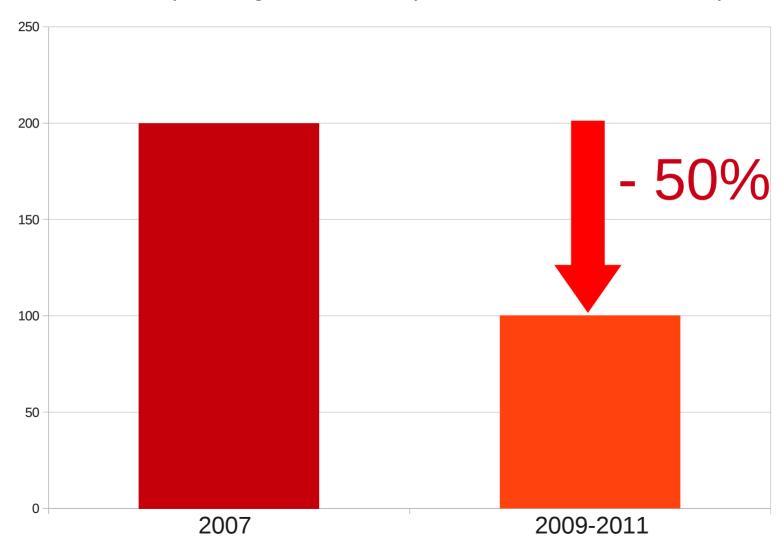
#### Ruslan Ibragimov / send-safe.com - Russian Federation

Stealth spamware creator. One of the larger criminal spamming operations around. Runs a CGI mailer on machines in Russia and uses hijacked open proxies and virus infected PCs to flood the world with spam.

- Lists known professional spam organizations and individuals
- A lot of spammers are actually known!

## **Spam Concentration**

Number of Spam Organizations responsible for 80% of Global Spam



### End of Commercial Break

(serious stuff from now on)



## Judo: "Fighting Spam with itself"

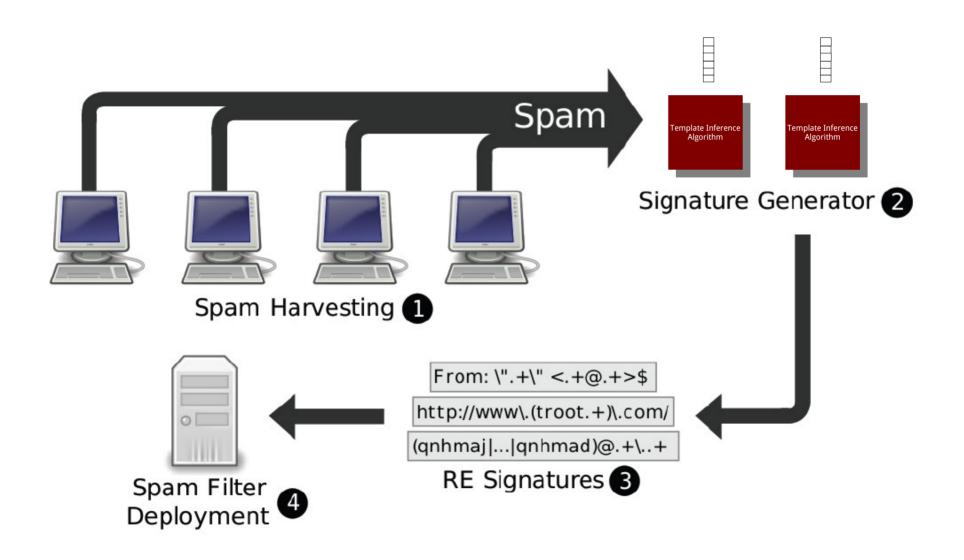


## **Traditional Spam Fighting**

## Vantage Point: Receiver

- e.g. Received the same mail 100k times → must be spam
- URL Domain Blacklisting
- Subject-line Blacklisting

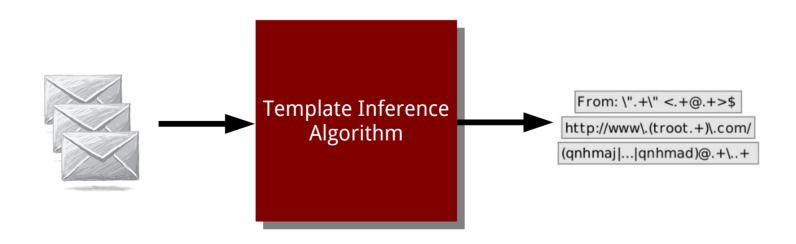
## Judo's Vantage Point: Source



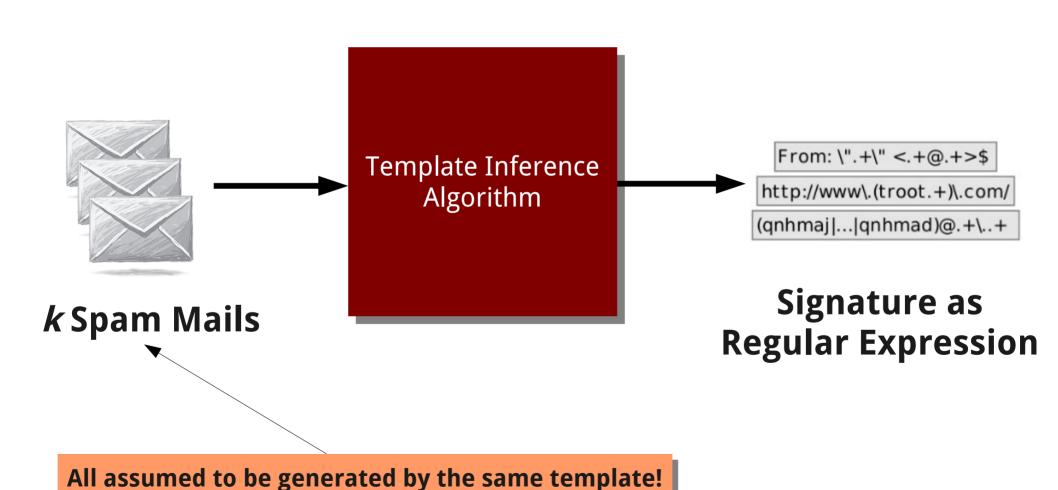




# Single Template Inference



## Single Template Inference



## **Building Blocks of Judo Signatures**

- Anchors: invariant strings: http://,
  - Micro-Anchors: @ , . : ...
- Macros: variant strings
  - Dictionary-based: chanel | gucci | prada
  - Noise Macros: zvcx, qwsy, ...

## An Example Judo Signature

Best prices! gucci http://teac.nuserro.com 60% off Best prices! prada http://kits.fenallies.com 60% off Best prices! chanel http://zcvx.fenallies.com 60% off Best prices! gucci http://gwes.nuserro.com 60% off **Anchors** Best prices! \.com 60% off http:// Macros chanel | gucci | prada fenallies | nuserro Dictionary Dictionary [[:lower:]]{4} Noise Micro-anchor

Best prices! (chanel|gucci|prada) http://[[:lower:]]{4}\.(fenallies|nuserro)\.com 60% off

## **Template Inference Algorithm**

- 1. Learn Anchors http://
- Learn Macros (= text between Anchors)
  - 1. Dictionary Macros chanel | gucci | prada
  - 2. Micro Anchors @ . , ;
  - 3. Noise Macros (= the "rest") zvcx, qwsy

# **Learning Anchors**

1. Sequence of substrings  $\Sigma \leftarrow$  Slide window of length q over each message

2. Set of Anchors A ← Compute the Longest Common Subsequence (LCS) over ∑

# Sliding Window of Length q

Subject: Stinky Brown Bag

Attention All Employees,



There is a brown paper bag lunch in the break room refrigerator without a name. It's behind the ranch dressing and it smells like bologna. If this odorous brown bag happens to be yours, PLEASE DISPOSE OF IT IMMEDIATELY.

Then go to Qdoba Mexican Grill for lunch. They're now offering any chicken entree on their menu with handmade chips, a choice of salsas and a regular fountain drink for only \$6.99 (click here for the offer). It's a great value and you can choose from any of their 18 different chicken dishes. So, whoever you are, you no longer have to be the SAD PACKER.

Thank you,

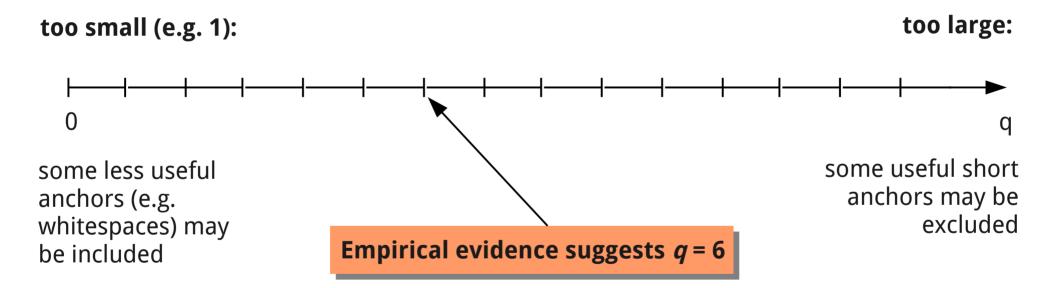
-Management

"Propelling work to the next level" For more information click here

Qdoba Mexican Grill®

Visit Us Online | Find A Location | Change Your Favorite Location
Change Your Email Address | Unsubscribe

## Selection of Parameter q

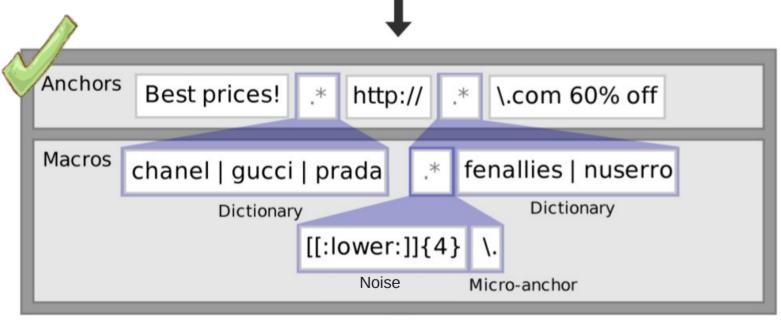


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Best prices! prada http://kjts.fenallies.com 60% off

Best prices! chanel http://zcvx.fenallies.com 60% off

Best prices! gucci http://qwes.nuserro.com 60% off





Best prices! (chanel|gucci|prada) http://[[:lower:]]{4}\.(fenallies|nuserro)\.com 60% off

## **Learning Dictionary Macros**

chanel | gucci | prada

**Q**: Have we seen all dictionary elements?

A: Use a statistical test with

## **0-Hypothesis:**

"There still is an unobserved dictionary element"

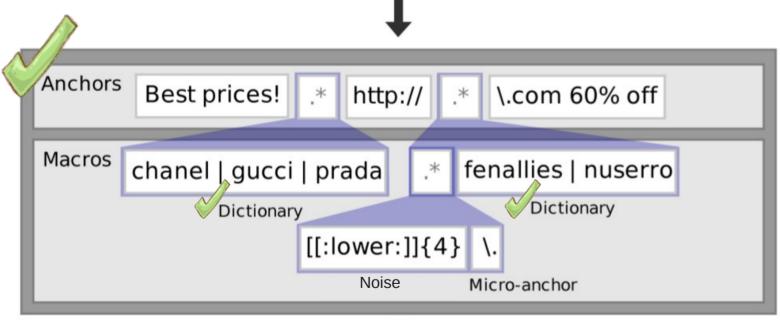
0-Hypothesis rejected → Very probably a dictionary macro.

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Best prices! chanel http://zcvx.fenallies.com 60% off

Best prices! gucci http://qwes.nuserro.com 60% off





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## Learning Micro-Anchors @ , :

If Dictionary Test fails:

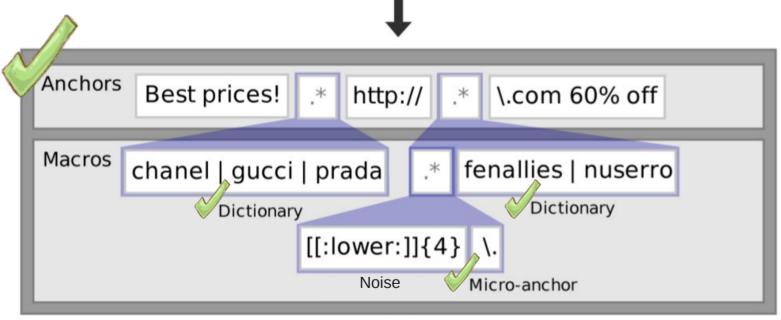
check if it's a Micro-Anchor using LCS but only allow non-alphanumeric chars (@ , . : etc.) to match.

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Best prices! chanel http://zcvx.fenallies.com 60% off

Best prices! gucci http://qwes.nuserro.com 60% off





Best prices! (chanel|gucci|prada) http://[[:lower:]]{4}\.(fenallies|nuserro)\.com 60% off

## Learning Noise Macros zvcx qwsy

 Perform Dictionary Test on all elements delimited by Micro-Anchors

- Test fails:
  - → Noise Macro

Representation:

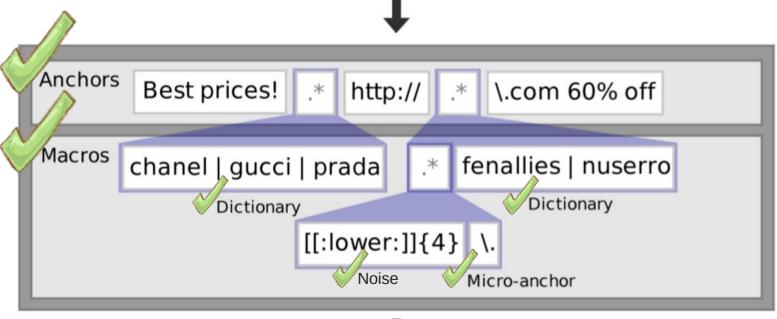
```
zvcx qwsy ⇔ [[:lower:]]{4}
```

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Best prices! prada http://kjts.fenallies.com 60% off

Best prices! chanel http://zcvx.fenallies.com 60% off

Best prices! gucci http://qwes.nuserro.com 60% off

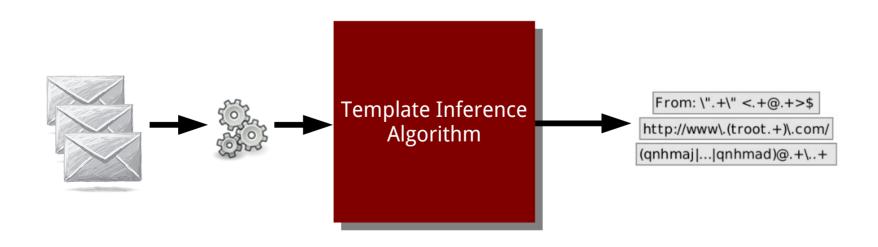


1

Best prices! (chanel|gucci|prada) http://[[:lower:]]{4}\.(fenallies|nuserro)\.com 60% off



# (Selected) Pre-Processing



## **Special Tokens**

```
16.09.2011 17:33:35
16.09.2011 17:34:44
16.09.2011 17:35:22
16.09.2011 17:38:16
```

16.09.2011 17: (33 | 34 | 35 | 38): (35 | 44 | 22 | 16)

Anchor

Dictionary Macros

## Workaround

- Dates
- IP addresses
- Multi-part message delimiters

...are treated as fixed Anchors during Learning Phase.

Once signature is learned, fixed Anchors are turned into a RegEx.

## **Effectiveness:** False Negative Rate



### **Best Buy Viagra Generic Online**

Viagra 100mg x 100 Pills \$125, Free Pills & Reorder Discount. We accept VISA & E-Check Payments, 90000+ Satisfied Customers!

Top Selling 100% Quality & Satisfaction guaranteed!

# Single Template Inference - Effectiveness





With k=50, 99% of templates were already captured perfectly, i.e. with 0 False Negatives!



Need k=1000 to achieve same result!

## **Safety:** False Positive Rate

Subject: [Seminar in DC]
SPAM

Hi Samuel

Unfortunately I won't be able to give the talk today, since I'm tied to my bed having caught a cold.

I'm sure you will have no problem finding someone else who will give a presentation today.

Cheers Christoph

## The Safety of Judo is due to...

...using Headers + Body (extensive information)

...forcing a signature to have Dictionary Macros and Anchors (very restrictive)

# Summary

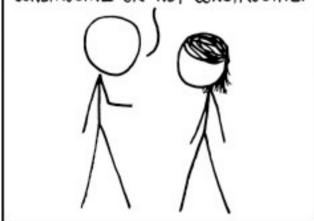








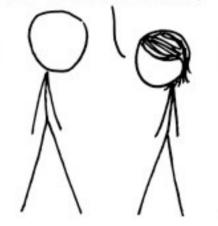
SPAMMERS ARE BREAKING TRADITIONAL CAPTCHAS WITH A I, SO I'VE BUILT A NEW SYSTEM. IT ASKS USERS TO RATE A SLATE OF COMMENTS AS "CONSTRUCTIVE" OR "NOT CONSTRUCTIVE."



THEN IT HAS THEM REPLY WITH COMMENTS OF THEIR OWN, WHICH ARE LATER RATED BY OTHER USERS.



BUT WHAT WILL YOU DO WHEN SPAMMERS TRAIN THEIR BOTS TO MAKE AUTOMATED CONSTRUCTIVE AND HELPPUL COMMENTS?

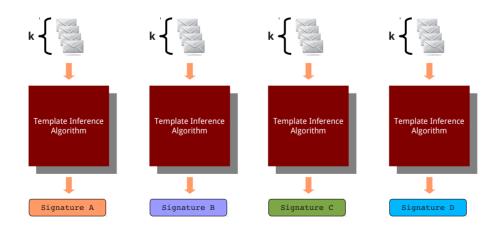




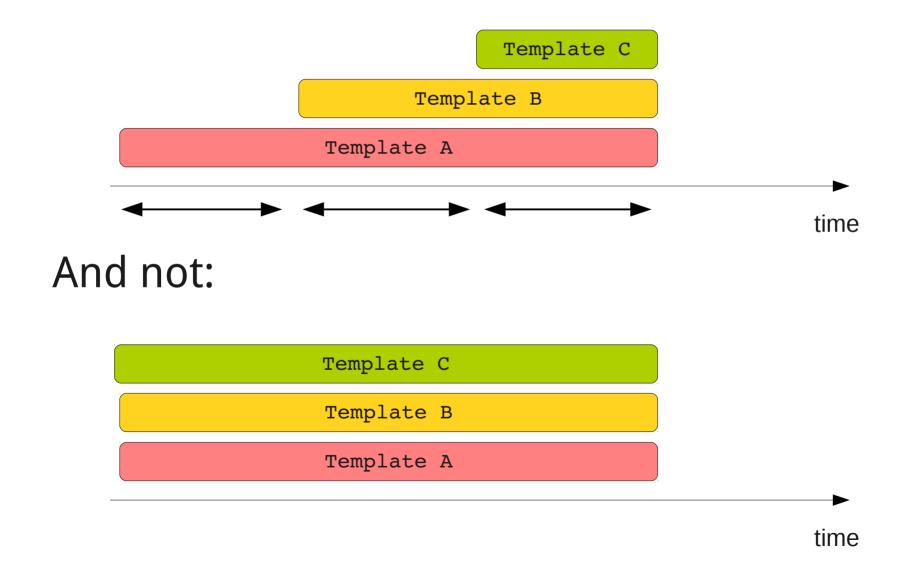
Source: xkcd



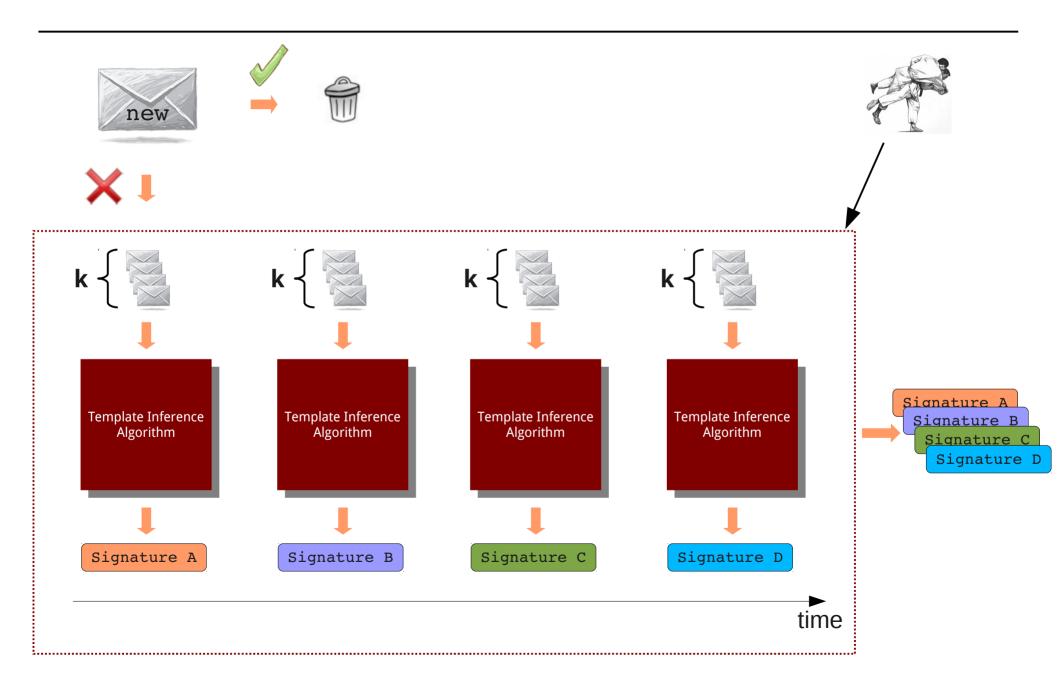
# Multiple Template Inference



# Assumption: Incremental Template Deployment

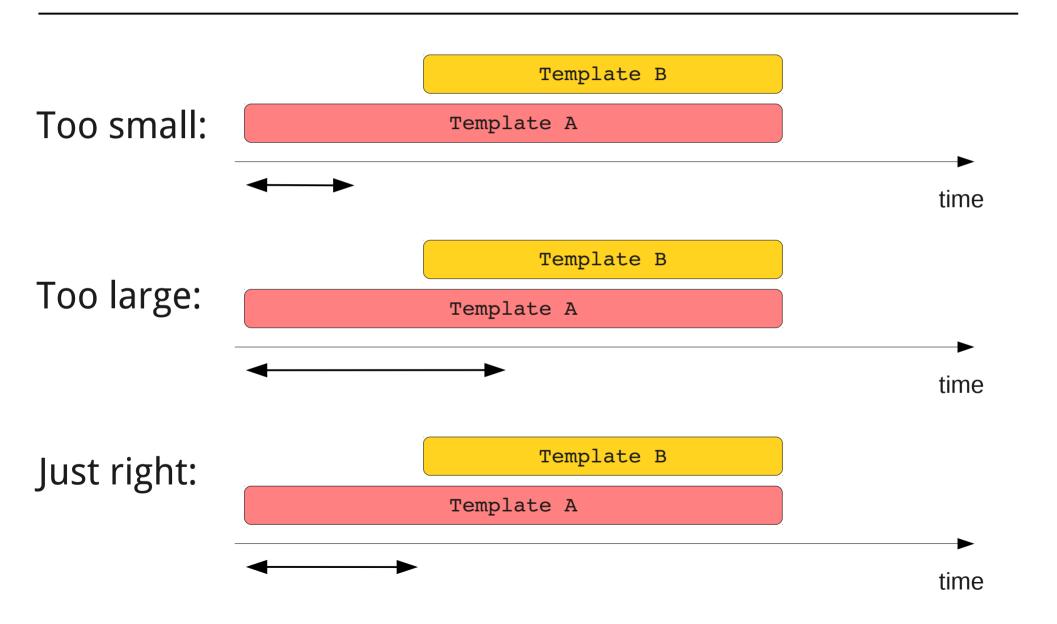


## Multiple Template Inference



# Size k of the Training Buffer | \( \{ \)

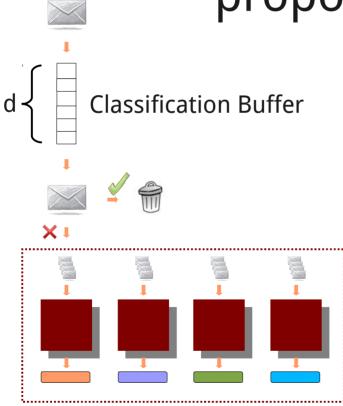




# Multiple Template Inference - Evaluation



False Negative Rate is inverse proportional to *d* 



## **Interesting Links**

- http://www.spamhaus.org/rokso/
- http://www.symanteccloud.com/en/us/globalthreats/
- http://www.commtouch.com/threat-report-january-2012
- http://spamtrackers.eu/wiki/index.php
- http://botlab.org/
- In general: Work by Geoffrey M. Voelker & colleagues: http://cseweb.ucsd.edu/~voelker/

## References

- Main Papers used for this presentation:
  - Click Trajectories: End-to-End Analysis of the Spam Value Chain

    K. Levchenko, A. Pitsillidis, N. Chachra, B. Enright, M. Felegyhazi, C. Grier, T. Halvorson, C. Kanich, C. Kreibich, H. Liu, D. McCoy, N. Weaver, V. Paxson, G. M. Voelker, and Stefan Savage. IEEE Symposium on Security and Privacy, 2011, Oakland, USA.
  - Botnet Judo: Fighting Spam with itself
    A. Pitsillidis, K. Levchenko, C. Kreibich, C. Kanich, G.M. Voelker, V. Paxson, N. Weaver, and S. Savage. Proceedings of the 17th Annual Network and Distributed System Security Symposium (NDSS Symposiom 2010), San Diego, California. February 2010.
  - Spamalytics: An Empirical Analysis of Spam Marketing Conversion

    C. Kanich, C. Kreibich, K. Levchenko, B. Enright, G. Voelker, V. Paxson, and S. Savage. Proceedings of the 15th ACM Conference on Computer and Communications Security (ACM CCS), Alexandria, Virginia, pp. 3-14. Also appeared in the Communications of the ACM, Vol. 52, No. 9, pp. 99-107, September 2009
- Other sources are mentioned directly on the slides